

## Quality Policy

Centurion is committed to the continuous improvement of our service and, by running and maintaining an integrated risk management system, it provides the framework for quality management and ensures that opportunities for improvement are identified, assessed, implemented and reviewed for effectiveness and efficiency.

### Objectives:

To deliver and maintain a quality management system that not only meets but exceeds our clients' expectations in respect to safe, reliable and efficient logistics solutions underpinned by our RIPPA values of respect, integrity, persistence, passion and accountability.

To regularly challenge our service delivery to ensure that we provide a solution that conforms to relevant legislative and regulatory requirements, codes of practice and internal systems.

### Centurion achieves these objectives by:

- A commitment of continuous improvement to our quality management processes through scheduled management reviews and feedback from key stakeholders
- Ensuring our management system and processes maintain compliance and certification to AS/NZS ISO 9001
- Establishing appropriate quality strategies, objectives and measures
- Focusing on customer expectations by providing a timely service and establishing positive supplier relationships
- Meeting contractual obligations in respect to health, safety, environmental, quality and service delivery
- Ensuring that open and transparent communication is provided to both internal and external stakeholders
- Providing adequate resources to establish, implement, maintain and improve the management system
- Actively encouraging collaboration and open communication amongst stakeholders in order to share expertise and best practice
- Ensuring the availability of the management system across the organisation and that it is subject to ongoing improvement
- Operating and maintaining a food safety management system to ensure hygienic and safe handling, and transportation of food products compliant to the Codex Alimentarius HACCP Principles
- Proactively identifying potential or actual non-conforming activities and services, and implementing corrective actions and control measures to prevent a reoccurrence

This policy will be reviewed annually, and updated as required.

### Approved By



**Justin Cardaci**  
Chief Executive Officer

**Approved:** January 2022  
**Next Review:** January 2023