

Quality Policy – CEN-QAL-POL-105

Centurion is a service-focused organisation that works with its clients to develop sustainable relationships and optimise outcomes across the supply chain. Centurion continually strives to be a market leader and a partner of choice in the logistics sector with a clear strategy and effective governance that support value creation for all our stakeholders.

Objective

The objective of this Quality policy is to outline the responsibilities of all stakeholders of Centurion Transport in relation to:

- Delivering and maintaining a quality management system which is underpinned by our RIPPA values of respect, integrity, persistence, passion and accountability; and that not only meets but exceeds our Clients' expectations in respect to safe, reliable and efficient logistics solutions and which provides for continuous improvement.
- Regularly challenging our service delivery to ensure that we provide a solution that conforms to relevant legislative and regulatory requirements, codes of practice and internal systems.

Scope and Implementation

This policy applies to all employees, including contractors working on our sites and sub-contractors performing work on Centurion's behalf ('Employees and Contractors'). Complete and consistent implementation of this policy and its supporting standards and procedures is required across all Centurion sites and operations including offsite workplaces such as vehicles, and activities conducted on public roads and client sites. Adherence will be verified through regular audit and review processes.

Commitment

To meet the objective of this Quality policy, Centurion will:

- Demonstrate a commitment of continuous improvement to our quality management processes through scheduled management reviews, audit and review of feedback from key stakeholders
- Ensure our Business Management System and processes satisfy applicable requirements and maintain compliance and certification to AS/NZS ISO 9001
- Establish appropriate quality strategies, objectives and targets
- Focus on Client expectations by providing a timely service and establishing positive supplier relationships
- Meet contractual obligations in respect to health, safety, environmental, quality and service delivery
- Ensure that open and transparent communication is provided to both internal and external stakeholders
- Provide adequate resources to establish, implement, maintain and improve the Business Management System to ensure its effectiveness
- Actively encourage collaboration and open communication amongst stakeholders in order to share expertise and best practice
- Ensure the availability of the Business Management System across the organisation
- Operate and maintain a food safety management system to ensure hygienic and safe handling and transportation of food product's compliant to the Codex Alimentarius HACCP Principles
- Proactively identify opportunities for improvement and potential or actual non-conforming activities and services; and implement corrective actions and control measures to prevent reoccurrence and improve processes
- Make our Employees and Contractors aware of this policy.

Approved By



Justin Cardaci
Chief Executive Officer

Approved: 07/02/2023

Next Review: 7/02/2025